

## TERMS AND CONDITIONS FOR invAlte

The following sets out the terms and conditions upon which MORROWLINE GLOBAL (Registration No. 202603116289 (NS0322389-P)), as operator of the application known as invAlte, will provide the invAlte mobile applications, hosted web RSVP flows, event pages, notification systems, calendar subscription features, support channels, public deletion and privacy-choice pages, and any related services (collectively, the “Service”) to the User.

For the avoidance of doubt, MORROWLINE GLOBAL is a sole proprietorship registered in Malaysia. References to “invAlte”, “we”, “our” or “us” in these Terms and Conditions refer to MORROWLINE GLOBAL in its capacity as operator of the Service, and its authorized service providers, successors or permitted assigns, as the context requires.

Please read and understand these Terms and Conditions. By installing, accessing, registering for, using, continuing to use, purchasing or activating a paid plan, uploading content to, responding to an invitation through, or otherwise interacting with the Service, the User represents, warrants and undertakes that the User has read, understood and agreed to be bound by these Terms and Conditions, the Privacy Notice, and any additions, amendments or supplemental terms made available by invAlte from time to time.

If the User does not agree to any or all of these Terms and Conditions, the User must immediately discontinue all access to and use of the Service, and, where applicable, cancel any subscription through the relevant billing platform.

### 1.0 Definitions and Interpretation

#### 1.1 Definitions

Terms/Expressions	Meaning
“Account”	means an account created or maintained for access to the Service, whether through a mobile application, a web RSVP flow or any other access channel made available by invAlte.
“Account Deletion Request Page”	means the public request page located at <a href="https://invaite.app/delete-account.html">https://invaite.app/delete-account.html</a> or such other URL as invAlte may notify from time to time.

<b>“Applicable Laws”</b>	means all laws, statutes, regulations, rules, guidelines, court orders, regulatory directions, platform policies and other requirements applicable to the Service, the User, or invAlte from time to time.
<b>“App Store”</b>	means the Apple App Store, Google Play Store, or any other app marketplace or authorized billing platform through which the Service or a Subscription may be made available.
<b>“Business Day”</b>	means a day on which commercial banks are generally open for business in Kuala Lumpur, Malaysia, excluding Saturdays, Sundays and public holidays.
<b>“Community Standards”</b>	means any community guidelines, safety rules, content standards, acceptable use policies, reporting rules or similar documents that invAlte may publish or update from time to time.
<b>“Data”</b>	means personal data and related information processed in connection with the Service, as further described in the Privacy Notice.
<b>“Event”</b>	means an event, gathering, occasion, activity, trip, celebration or other real-world arrangement created, hosted, managed, invited to or coordinated through the Service.
<b>“Host”</b>	means a User who creates, manages, controls, co-hosts, sends invitations for, or otherwise administers an Event or any part of an Event through the Service.
<b>“Instruction”</b>	means any request, action, submission, command, entry, upload, deletion request, RSVP, invitation, report, subscription activation, setting change, authorization or communication submitted or initiated through the Service.
<b>“Invitee”</b>	means any person invited to, identified for, added to, or associated with an Event, whether or not that person has created an Account.
<b>“Network Failure”</b>	means any delay, non-delivery, failure, interruption, filtering, degradation, congestion or unavailability involving a telecommunications provider, internet service provider, mobile network service provider, email provider, push-notification infrastructure, App Store, cloud provider or other third-party network or system.
<b>“Paid Plan”</b>	means any paid, premium, monthly, annual, trial, subscription or other commercial plan made available for the Service from time to time.

<b>“Privacy Notice”</b>	means invAlte’s privacy notice, privacy policy, or any replacement or supplemental privacy notice made available by invAlte from time to time.
<b>“Privacy Choices Page”</b>	means the public privacy request page located at <a href="https://invAlte.app/privacy-choices.html">https://invAlte.app/privacy-choices.html</a> or such other URL as invAlte may notify from time to time.
<b>“Security Codes”</b>	means any access credential, one-time password, phone verification code, PIN, trusted-device authorization, invite link, event access token, calendar subscription URL, session token or other security mechanism used to identify, verify or authorize a User, Account, Invitee or access flow.
<b>“Service”</b>	has the meaning assigned in the introductory section above and includes all current, staged, beta, premium, web, mobile, support, notification, invitation, RSVP, calendar, document, media and account deletion functions made available by invAlte.
<b>“Store Terms”</b>	means the applicable rules, policies, payment terms, billing terms, subscription terms, refund terms and developer or user requirements of the Apple App Store, Google Play Store or any other App Store or billing platform used in connection with the Service.
<b>“Subscription”</b>	means any recurring Paid Plan that renews automatically until cancelled in accordance with the applicable Store Terms and these Terms and Conditions.
<b>“User”</b>	means any person who accesses, registers for, uses, subscribes to, responds through, uploads to or otherwise interacts with the Service, and includes Hosts, co-hosts, invitees, web RSVP guests and any person acting on behalf of another person or organization.
<b>“User Content”</b>	means any content, information, data, document, image, message, note, RSVP, poll, reaction, event detail, invitee detail, report, complaint, feedback, media or other material submitted, uploaded, generated, transmitted or made available by or on behalf of a User through the Service.
<b>“Web RSVP Flow”</b>	means any web-based RSVP, event access, phone verification, invite-gated, OTP-gated or guest response flow made available by invAlte for Invitees or Users.

## 1.2 Interpretation

- (a) Words importing the singular shall include the plural and vice versa, and words importing any gender shall include every gender.
- (b) References to a person include an individual, corporation, partnership, association, statutory body, governmental authority, unincorporated body and any other legal or natural person.
- (c) Headings are inserted for convenience only and shall not affect the interpretation of these Terms and Conditions.
- (d) References to statutes, regulations, App Store rules, policies or legal requirements include such instruments as amended, replaced, re-enacted or supplemented from time to time.
- (e) The words “including”, “includes” and similar expressions shall be construed as illustrative and without limitation.
- (f) Where invAlte is permitted to act in its discretion, such discretion shall be exercised subject to Applicable Laws and non-waivable consumer rights.

## 2.0 Agreement to Terms, Registration and Eligibility

- 2.1 The Service is made available to the User subject to these Terms and Conditions, the Privacy Notice, any Community Standards, and any supplemental terms that may apply to a particular feature, trial, Paid Plan, promotion or App Store channel.
- 2.2 The User represents, warrants and undertakes that all information provided to invAlte is accurate, current and complete, and that the User will keep such information updated as reasonably required for account security, service communications, support, billing and legal notices.
- 2.3 The User must be at least thirteen (13) years old to use the Service. If the User is below the age of majority in the place where the User resides, the User may use the Service only with the involvement, consent and supervision of the User’s parent or legal guardian, and such parent or guardian shall be responsible for the User’s use of the Service to the extent permitted by law.
- 2.4 If the User accesses or uses the Service for or on behalf of any organization, club, school body, business, family, group or other person, the User represents, warrants and undertakes that the User has the authority to do so and to bind such organization or person to these Terms and Conditions.
- 2.5 The User may not use the Service if such use would violate Applicable Laws, if the User is prohibited from receiving the Service under sanctions or access-control laws, if the User’s Account has been

suspended or terminated by invAlte, or if the User is impersonating another person or acting without lawful authority.

### 3.0 Accounts, Security Codes and Device Responsibilities

- 3.1 invAlte may use phone-number-based authentication, Firebase phone verification, OTPs, PINs, trusted-device checks, session controls, invite tokens, calendar subscription tokens and other security mechanisms to identify Users and protect Event access.
- 3.2 The User shall take all precautions to safeguard the User's Account, Mobile Device, Security Codes and access to the Service. Without limiting the foregoing, the User shall ensure that:
- (a) all OTPs, PINs, verification codes, invite links, calendar subscription URLs and other Security Codes are kept secret and secure at all times and are not disclosed to any unauthorized person, including friends, family members or any person claiming to act for invAlte;
  - (b) the User does not write down, store, share or transmit Security Codes in any form or manner which may be accessed or deciphered by another person;
  - (c) the User does not respond to unsolicited or suspicious messages, websites, applications, emails, calls or links requesting Security Codes, personal data or account credentials;
  - (d) the User accesses the Service only through official applications, official URLs or authorized channels and does not use fraudulent, cloned or suspicious interfaces;
  - (e) the User's Mobile Device, email account, SIM, messaging applications, operating system and related software are kept secure, updated and reasonably protected against malware, unauthorized access and misuse;
  - (f) the User does not register third-party biometrics, credentials or access methods on a device used to access the Service in a manner that creates unreasonable security risk;
  - (g) the User logs out, locks the device or otherwise prevents unauthorized access when not actively using the Service;
  - (h) the User promptly updates invAlte or the relevant App Store where the User's mobile number, contact details, billing account or other material account information changes; and
  - (i) the User immediately notifies invAlte at [support@invaite.app](mailto:support@invaite.app) if the User suspects unauthorized access, account takeover, SIM-swap risk, device loss, leaked invite links, compromised calendar subscription URLs or any other security incident.

- 3.3 Any access to the Service or Instruction transmitted using the User's Account, Security Codes, device, session or token may be treated by invAlte as authorized by the User, unless invAlte has actual knowledge or reason to believe otherwise.
- 3.4 invAlte may temporarily invalidate, suspend, block, restrict, regenerate or require verification of any Account, Security Code, invite link, calendar subscription URL, session or access channel if invAlte detects or suspects unauthorized access, fraud, abuse, security compromise, privacy risk or violation of these Terms and Conditions.
- 3.5 The User acknowledges that OTPs, push notifications, emails, SMS messages, app-store receipts and similar communications may be delayed, filtered, interrupted or not delivered due to Network Failure. invAlte shall not be responsible for any loss, claim or expense arising from Network Failure except to the extent caused by invAlte's willful default or gross negligence.

#### **4.0 Equipment, Software, Connectivity and App Stores**

- 4.1 The User is solely responsible for obtaining, maintaining and securing all equipment, Mobile Devices, software, operating systems, browsers, internet connectivity, telecommunications services, app-store accounts and other resources required to access and use the Service.
- 4.2 The User shall ensure that the User's device and related software are compatible with the Service and are updated as and when updates are made available through the relevant App Store, operating system or device provider.
- 4.3 The User understands and agrees that access to the Service through any network service provider, mobile network service provider, internet service provider, App Store, messaging platform or other third-party channel is subject to that third party's terms, fees, limitations and performance, for which the User shall be solely responsible.
- 4.4 invAlte does not warrant the security, confidentiality, availability or performance of any third-party network, device, App Store, messaging platform, payment platform, calendar application or external service used by the User, and shall not be liable for loss or damage arising from those third-party systems except to the extent required by Applicable Laws.
- 4.5 For mobile-app use, the Service is licensed and not sold to the User. Apple, Google and other platform operators are not parties to these Terms and Conditions and are not responsible for

maintenance or support of invAlte except to the extent required by non-waivable law or applicable platform rules.

## 5.0 Services, Availability and Changes

- 5.1 invAlte is a coordination platform that enables Users to create and manage Events, invite guests, collect RSVPs, share Event details, coordinate Event communications, use threads and polls, receive notifications, share post-event media, coordinate expense information and optionally use calendar subscription and document-related features.
- 5.2 New, additional, revised, beta, preview, premium, staged, experimental or limited features may be made available by invAlte from time to time. invAlte may prescribe additional terms, limits, access requirements, eligibility rules or product notices for such features.
- 5.3 invAlte may add, remove, modify, limit, suspend, withdraw or discontinue the Service or any feature, plan, limit, entitlement, interface or access channel at any time, including for operational, security, legal, commercial, App Store, abuse-prevention or product reasons.
- 5.4 The User acknowledges that some or all of the Service may not be accessible at certain times due to maintenance, updates, cloud service disruptions, telecommunications failures, App Store issues, governmental action, force majeure, security incidents or other causes beyond invAlte's reasonable control. invAlte does not warrant that the Service will be available at all times without interruption.
- 5.5 The Service is a software coordination layer only. invAlte is not the organizer, promoter, host, venue, insurer, transportation provider, bank, money services business, payment processor, escrow provider, debt collector, tax adviser, legal adviser, fiduciary or safety guarantor for any Event or User-run activity.
- 5.6 The Service is not an emergency service and shall not be relied upon for emergency communications, urgent safety response, medical assistance, law-enforcement response, time-critical dispatch, venue evacuation or any life, health or property-critical function.

## 6.0 Instructions and Service Requests

- 6.1 Any Instruction received through the use of an Account, Security Code, device, session, invite link, Web RSVP Flow or other approved access channel may be deemed an Instruction given by the User to invAlte. invAlte may act on such Instruction without further inquiry as to the identity or authority

of the person giving or appearing to give such Instruction, subject to any verification or safeguards invAlte considers appropriate.

- 6.2 The User is responsible for the authenticity, accuracy, completeness and lawfulness of all Instructions submitted through the Service, including Event details, Invitee information, RSVP responses, uploaded documents, support requests, moderation reports, subscription actions and deletion requests.
- 6.3 The User acknowledges that certain Instructions may not be capable of cancellation, withdrawal, reversal or amendment once transmitted, processed, delivered, viewed by another User, stored in Event history, handled by an App Store or otherwise acted upon by invAlte or a third party.
- 6.4 invAlte may reject, delay, limit, review, preserve or decline to process any Instruction where invAlte reasonably believes that:
- (a) the Instruction is incomplete, inaccurate, corrupted, suspicious, unlawful, abusive or inconsistent with the Service requirements;
  - (b) the relevant Account, Event, invite link, token, session or access channel is suspended, restricted, expired, invalidated or compromised;
  - (c) processing the Instruction may create legal, safety, privacy, security, App Store, fraud, abuse or operational risk;
  - (d) the User has not complied with these Terms and Conditions, the Privacy Notice, the Community Standards or any verification requirement; or
  - (e) invAlte is required or permitted to do so by Applicable Laws, platform rules, law-enforcement request, court order or regulatory direction.

## 7.0 Events, Hosts, Invitees and Web RSVP Flows

- 7.1 Events created through invAlte are intended to be private or invite-only unless invAlte expressly makes a different feature available. Invitees may be required to verify their phone number through an OTP-gated or invite-gated Web RSVP Flow before viewing Event details or submitting an RSVP.
- 7.2 A Host is solely responsible for Event creation, Event content, Invitee selection, guest-list management, co-host appointment, Event communications, Event accuracy, Event logistics, Event safety, venue arrangements, accessibility, compliance with Applicable Laws, and all permissions, consents, licences, permits or insurance required for the Event.

- 7.3 If a User imports, selects, enters or submits contacts or Invitee details, the User represents, warrants and undertakes that the User has a lawful basis, permission or authority to use such information for the relevant invitation and Event coordination purpose. Contact access must not be used for spam, harassment, unrelated marketing, pressure campaigns or unlawful solicitation.
- 7.4 The Service may read contacts locally on the User's device to enable the User to search, filter and choose persons to invite. The Service is designed around the contacts, phone numbers or Invitee details that the User actually selects, enters or submits for invitation routing or registration checks, and not as a blanket upload of the User's entire address book by default.
- 7.5 Invite links, Web RSVP links, calendar subscription URLs and access tokens are sensitive. The User shall handle such links and tokens as credentials and shall not share them outside the intended audience. invAlte may limit, invalidate, regenerate or revoke such links and tokens at any time for security, privacy, abuse-prevention or operational reasons.
- 7.6 Hosts, co-hosts, Invitees and other Users may independently view, copy, screenshot, export, forward, store or otherwise handle Event information, guest details or User Content outside the Service once such information is disclosed to them through the Service. invAlte is not responsible for such downstream handling by Users, and each User is responsible for that User's own legal, confidentiality and privacy obligations.
- 7.7 Where a person requests not to receive or be routed further invitations, invAlte may retain limited suppression data, including a phone number hash or similar identifier, for the purpose of honoring that request, preventing future unwanted invitations and maintaining safety, compliance or abuse-prevention records.

## 8.0 User Content, Uploads and Service Licence

- 8.1 The User is solely responsible for User Content and for all consequences of storing, sending, publishing, uploading, processing or sharing such User Content through or in connection with the Service.
- 8.2 The User represents, warrants and undertakes that:
- (a) the User owns or controls all rights necessary to submit, upload, transmit or share the User Content;

- (b) the User has lawful authority and, where required, consent to provide personal data, contact details, images, documents or sensitive information about any other person;
- (c) the User Content and the User's use of the Service will not violate Applicable Laws, contract, confidentiality obligations, intellectual property rights, privacy rights, publicity rights or safety obligations; and
- (d) the User Content is not fraudulent, deceptive, defamatory, harassing, hateful, abusive, unlawful, unsafe or otherwise inconsistent with these Terms and Conditions or the Community Standards.

8.3 Because the Service may allow document, image or media uploads connected with real-world Events, the User must not upload personal data, confidential material, government-issued identifiers, medical information, children's information, travel records, financial records or other sensitive material unless the User has a lawful basis and any required consent or authority. invAlte may reject, disable access to, remove or preserve content that creates disproportionate privacy, security, legal or safety risk.

8.4 To operate, secure, maintain, improve, moderate, back up, troubleshoot and enforce the Service, the User grants invAlte and its service providers a worldwide, non-exclusive, royalty-free, transferable and sublicensable licence to host, store, cache, reproduce, process, adapt, technically format, transmit, distribute, display, analyze, moderate, remove and otherwise use User Content as reasonably necessary for the Service and the purposes described in these Terms and Conditions and the Privacy Notice.

8.5 invAlte may monitor, review, scan, preserve, investigate or disclose User Content, metadata, logs, access records, reports, communications and related signals where reasonably necessary for safety, abuse prevention, fraud detection, legal compliance, dispute resolution, service integrity or enforcement of these Terms and Conditions.

## 9.0 Prohibited Conduct and Community Standards

9.1 invAlte may publish or update Community Standards to supplement these Terms and Conditions. Conduct that violates the Community Standards may constitute a breach of these Terms and Conditions.

9.2 The User shall not use the Service to:

- (a) violate any law, regulation, court order, platform rule or third-party right;

- (b) impersonate another person or misrepresent identity, authority, affiliation or intent;
- (c) upload, import, enter or use another person's contacts or personal data without an appropriate basis or authority;
- (d) harass, threaten, stalk, intimidate, abuse, exploit, endanger, discriminate against or harm any person;
- (e) publish or transmit defamatory, obscene, fraudulent, hateful, violent, deceptive, unsafe or unlawful content;
- (f) promote unsafe, illegal, deceptive, exploitative or unauthorized Events or conduct;
- (g) send spam, mass unsolicited messages, abusive invitations or coercive invitation campaigns;
- (h) evade Event access controls, OTP checks, phone verification rules, session restrictions, moderation actions or account restrictions;
- (i) probe, scan, attack, overload, disrupt, scrape, harvest, reverse engineer or interfere with the Service or its infrastructure;
- (j) attempt unauthorized access to accounts, devices, sessions, data, tokens, invite flows, calendar URLs or backend systems;
- (k) upload malware, corrupted files, harmful code or automated scripts not authorized by invAlte;
- (l) misuse bill-splitting, expense or reimbursement tools to harass, deceive or unlawfully collect money; or
- (m) use the Service in any manner that could create liability, safety risk, reputational harm, privacy harm or operational harm for invAlte, Users or third parties.

## 10.0 Paid Plans, Subscriptions, Trials, Billing and Refunds

- 10.1 If Paid Plans are offered, the plan details shown at checkout, in-app, through the relevant App Store or through the authorized billing platform will control for the specific plan purchased by the User.
- 10.2 Paid Plans may include monthly and annual Subscription options. The applicable price, currency, taxes, benefits, limits, renewal timing and plan features are those displayed at the point of purchase or as otherwise notified through the relevant billing platform.
- 10.3 If a seven (7) day free trial is offered and the User starts that trial, the trial begins when the relevant App Store or billing platform confirms the User's enrollment. Unless the User cancels before the trial ends, the trial will automatically convert to the paid monthly or annual Subscription shown at checkout, subject to the relevant Store Terms.

- 10.4 Free trial eligibility may be limited to new Users, eligible accounts, eligible devices, eligible billing accounts, or any other criteria determined by invAlte or the relevant App Store. invAlte may deny, revoke, limit or refuse a free trial or promotional entitlement if invAlte reasonably suspects duplicate accounts, manipulated devices, billing abuse, fraud, repeated trial cycling or other abuse.
- 10.5 Unless otherwise stated, Subscriptions renew automatically until cancelled. Auto-renewal, billing, payment authorization, grace periods, billing retry, renewal timing, refund processing and entitlement status may be controlled by the Apple App Store, Google Play Store or other authorized billing platform used for the purchase.
- 10.6 The User may generally manage or cancel a Subscription through the subscription management tools of the App Store or billing platform used for the purchase. invAlte may provide in-app links or status screens for convenience, but billing authority remains with the platform that processed the purchase.
- 10.7 Where a purchase is processed through Apple App Store, Google Play Store or another authorized billing platform, the applicable Store Terms may control the billing, renewal, cancellation, refund and entitlement mechanics to the extent they conflict with these Terms and Conditions. Except where required by Applicable Laws or applicable Store Terms, invAlte does not promise prorated or partial refunds for unused time in a current billing period.
- 10.8 If a renewal charge fails, is reversed, is refunded or becomes invalid, access to Paid Plan features may be downgraded, suspended or discontinued when the relevant entitlement expires or when the relevant billing platform notifies invAlte that the entitlement is no longer active.
- 10.9 Subscription prices may change. Where required, price changes will be communicated through the relevant billing platform, through invAlte, or both. If platform consent is required and the User does not consent to a price increase, the Subscription may expire at the end of the then-current billing period.
- 10.10 Deleting an invAlte Account does not by itself cancel an Apple App Store or Google Play Subscription. If the User has an active store-managed Subscription, the User must cancel it through the relevant App Store or billing platform to stop future renewals.

## 11.0 Account Deletion and Privacy Requests

- 11.1 If the User created an Account, the User may generally initiate account deletion from within the Service through the account settings, profile flow or such other deletion mechanism as invAlte may make available.
- 11.2 invAlte also provides an outside-app Account deletion request channel at <https://invaite.app/delete-account.html>, and a broader privacy request channel at <https://invaite.app/privacy-choices.html>. Such pages may be updated from time to time.
- 11.3 invAlte may require identity verification before completing deletion or privacy requests, including phone verification, in-app confirmation, a current PIN, a typed confirmation phrase, supporting information or other checks appropriate to the circumstances.
- 11.4 A completed deletion request generally results in disabling or deleting Account access and associated authentication access, deleting or detaching certain profile data, deleting certain User-linked records where operationally appropriate, and anonymizing or de-linking certain historical records where full removal would break Event history or record integrity.
- 11.5 Account deletion does not necessarily mean every historical, downstream, backup, security, moderation, legal, billing or Event-related record will be erased. Records may be retained, archived, de-identified, anonymized or preserved where reasonably necessary for Event integrity, invite history, support, safety, audit, fraud prevention, legal compliance, dispute resolution, contractual obligations, backups or system integrity.

## 12.0 Intellectual Property, Feedback and Rights Complaints

- 12.1 The Service, software, interfaces, workflows, branding, logos, designs, compilations, text, graphics, code, databases and all related intellectual property in invAlte, excluding User Content, are owned by invAlte or its licensors and are protected by Applicable Laws.
- 12.2 The User shall not copy, mirror, scrape, harvest, extract, reverse engineer, decompile, disassemble, attempt to derive source code from, interfere with, or use invAlte trademarks or brand assets without invAlte's prior written consent, except to the extent permitted by non-waivable law.
- 12.3 If a person believes content on invAlte infringes copyright, trademark, privacy, publicity or similar rights, that person may submit a complaint to [support@invaite.app](mailto:support@invaite.app) with the complainant's name

and contact details, a description of the right allegedly infringed, the location of the disputed material, an explanation of why the use is unauthorized, and a statement that the complainant is the rightsholder or authorized to act on the rightsholder's behalf.

- 12.4 invAlte may remove, disable, restrict, preserve or request further information in relation to disputed content. invAlte may suspend or terminate Accounts of Users reasonably believed to be repeat infringers, repeat impersonators, repeat harassers or repeat abusers of the complaint process.
- 12.5 If the User submits any ideas, suggestions, improvements, feedback or recommendations, the User grants invAlte a perpetual, irrevocable, worldwide, royalty-free right to use such feedback for any lawful purpose without restriction, attribution or compensation.

### **13.0 Suspension, Restriction and Termination**

- 13.1 invAlte may, at any time and with or without prior notice where appropriate, investigate, restrict, suspend, disable, remove or terminate access to any Account, Event, User Content, invite link, guest flow, token, session, Subscription entitlement or feature if invAlte reasonably believes that:
- (a) the User has breached these Terms and Conditions, the Privacy Notice, Community Standards or Applicable Laws;
  - (b) the User's use creates legal, privacy, security, safety, billing, App Store, reputational or operational risk;
  - (c) the relevant content is unlawful, abusive, unsafe, infringing, fraudulent, deceptive or otherwise inappropriate;
  - (d) moderation, support, safety or enforcement action is necessary;
  - (e) continued provision of the Service is impracticable due to technical, legal, regulatory, commercial, App Store or security reasons; or
  - (f) invAlte is required or permitted to act by Applicable Laws, court order, law-enforcement request, regulatory direction or platform rule.
- 13.2 invAlte may preserve, review and disclose relevant records where reasonably necessary to investigate abuse, enforce these Terms and Conditions, comply with Applicable Laws, defend claims, resolve disputes, protect safety or protect the rights, property or operations of invAlte, Users or third parties.

## 14.0 Offline Interactions, Safety and Expense Coordination

- 14.1 invAlte does not supervise, control, endorse or guarantee who attends an Event, how Users behave online or offline, the truth or suitability of Event details, venue quality, transport arrangements, accessibility, weather conditions, legal compliance, crowd control, alcohol or food arrangements, or the prevention of injury, illness, harassment, theft, assault, property damage or other harm.
- 14.2 Any offline meeting, travel, attendance, reimbursement, expense sharing or real-world interaction connected with the Service is undertaken solely at the User's own risk.
- 14.3 The Service may include features that help Users record expenses, split costs, identify a payer or track whether a share is marked as paid. Such features are informational coordination tools only. invAlte does not hold funds, process or settle payments for Users, act as a bank, money transmitter, payment institution, escrow service, debt collector, tax adviser or fiduciary, verify charges or guarantee that any User will pay any amount.

## 15.0 Disclaimer of Warranties

- 15.1 To the fullest extent permitted by Applicable Laws, the Service is provided on an "as is" and "as available" basis. invAlte disclaims all warranties, representations and conditions, whether express, implied, statutory or otherwise, including implied warranties of merchantability, fitness for a particular purpose, title, non-infringement, quiet enjoyment, availability, security, accuracy, reliability and freedom from harmful components.
- 15.2 Without limiting Clause 15.1, invAlte does not warrant that the Service will be uninterrupted, error-free, secure, accurate, complete, timely or available at all times, that invitations or notifications will reach intended recipients, that moderation will detect all harmful content or conduct, that any Event or participant will be safe or lawful, or that any third-party service will perform as expected.

## 16.0 Limitation of Liability

- 16.1 To the fullest extent permitted by Applicable Laws, invAlte and its operator, affiliates, contractors, service providers, licensors and representatives shall not be liable for any indirect, incidental, special, consequential, exemplary or punitive damages, or for any loss of profits, revenue, goodwill, data, opportunity, business, reputation or anticipated savings, arising out of or relating to the Service or these Terms and Conditions.

- 16.2 Without limiting Clause 16.1, invAlte shall not be liable for damages arising from User conduct, Host conduct, Invitee conduct, offline Event risks, third-party service failures, Network Failure, unauthorized account access, SIM swap, compromised devices, leaked credentials, invitation misuse, calendar token leakage, content removal, moderation decisions, Subscription expiration, billing failure, platform-managed refund decisions, inaccurate Event details, expense records or beta or future-feature issues, except to the extent caused directly by invAlte's willful default or gross negligence and not capable of exclusion under Applicable Laws.
- 16.3 To the fullest extent permitted by Applicable Laws, invAlte's aggregate liability for all claims arising out of or relating to the Service or these Terms and Conditions shall not exceed the greater of MYR 200 or the amount paid directly to invAlte, if any, for the specific Service giving rise to the claim in the twelve (12) months preceding the event giving rise to liability.
- 16.4 Nothing in these Terms and Conditions excludes or limits liability that cannot lawfully be excluded or limited.

## 17.0 Release and Indemnity

- 17.1 To the fullest extent permitted by Applicable Laws, if the User has any dispute with another User, Host, co-host, Invitee, attendee, venue, vendor, transporter, payment recipient or other third party in connection with the Service or any Event, the User releases invAlte and its operator from all claims, demands and damages arising out of or connected with that dispute, except to the extent caused directly by invAlte's non-excludable legal fault.
- 17.2 The User agrees to defend, indemnify and hold harmless invAlte, its operator, affiliates, service providers, licensors, contractors and representatives from and against any claims, actions, proceedings, liabilities, damages, judgments, losses, fines, penalties, costs and expenses, including reasonable legal fees, arising out of or related to:
- (a) the User's breach of these Terms and Conditions, Community Standards, Privacy Notice or Applicable Laws;
  - (b) the User's Account, device, Event, invitations, Subscription, Instructions, User Content or use of the Service;
  - (c) contacts, Invitee data or personal data uploaded, entered, disclosed or caused to be processed by the User;

- (d) allegations of intellectual property infringement, privacy invasion, breach of confidence, publicity-right violation, defamation, harassment, discrimination or safety harm arising from the User's content or conduct;
- (e) any offline Event, travel, venue, attendee, Host, reimbursement, bill, expense or cost-sharing dispute linked to the User's use of the Service; or
- (f) use of the Service by a minor where a parent or guardian has accepted responsibility.

17.3 invAlte may assume the exclusive defence and control of any matter subject to indemnification, and the User agrees to cooperate with such defence.

## 18.0 Notices and Electronic Communications

18.1 The User agrees that invAlte may provide transactional, service-related, security, Subscription, billing, legal and other required communications electronically, including by in-app notice, push notification, email, SMS where used, notices displayed through the Service or notices posted on invAlte's website or public pages.

18.2 Operational, security, billing and service-critical messages may still be sent where reasonably necessary even if the User opts out of marketing communications.

18.3 Formal legal notices to invAlte must be sent to support@invaite.app or such other formal notice channel as invAlte may publish or notify from time to time. A physical service address is not published in this public version for privacy and security reasons, and may be provided where legally required or through a designated representative if appointed. Messages sent through social media, informal chat channels, app reviews or general community posts shall not constitute formal legal notice unless invAlte expressly confirms otherwise in writing.

18.4 The User is responsible for keeping Account contact information accurate and current so invAlte can communicate with the User where needed.

## 19.0 Amendments, Assignment and General Terms

19.1 invAlte may amend, supplement, replace or update these Terms and Conditions from time to time. If invAlte makes material changes, invAlte may provide notice through the Service, website, support channels or other reasonable means. The updated Terms and Conditions will apply from the stated effective date unless otherwise stated.

- 19.2 The User's continued access to or use of the Service after the updated Terms and Conditions take effect constitutes acceptance of the updated Terms and Conditions.
- 19.3 The User may not assign, transfer or novate these Terms and Conditions or any rights or obligations under them without invAlte's prior written consent. invAlte may assign, transfer or novate these Terms and Conditions, in whole or in part, as part of a restructuring, sale, transfer of assets, merger, business transfer or operation of the Service.
- 19.4 If any provision of these Terms and Conditions is held invalid, illegal or unenforceable, the remaining provisions shall remain in full force to the fullest extent permitted by Applicable Laws.
- 19.5 Any failure or delay by invAlte to exercise or enforce any right or provision shall not operate as a waiver of such right or provision.
- 19.6 Provisions that by their nature should survive termination shall survive, including provisions relating to User Content licence, intellectual property, complaint handling, moderation, Subscriptions, deletion, disclaimers, liability limits, release, indemnity, dispute resolution, notices, retention and general clauses.

## 20.0 Governing Law and Dispute Resolution

- 20.1 These Terms and Conditions and any dispute, claim or controversy arising out of or relating to the Service shall be governed by the laws of Malaysia, without regard to conflict-of-laws rules.
- 20.2 Before commencing formal proceedings, the complaining Party shall send written notice describing the dispute, relevant facts, requested relief and supporting contact details. The Parties shall then attempt in good faith to resolve the dispute informally for thirty (30) calendar days from receipt of such notice.
- 20.3 If a dispute is not resolved informally, it shall be brought exclusively in the courts of Kuala Lumpur, Malaysia, and each Party submits to that jurisdiction and venue, except where Applicable Laws require otherwise.
- 20.4 Nothing in this Clause prevents either Party from seeking urgent injunctive or equitable relief, pursuing valid claims in a forum required by non-waivable law, or relying on non-excludable statutory consumer protections.

## 21.0 Language, Contact and Miscellaneous

21.1 These Terms and Conditions may be made available in English and Bahasa Malaysia. If there is any inconsistency between versions, the English version shall prevail except where Applicable Laws require otherwise.

21.2 For general support or legal notices relating to these Terms and Conditions, contact:

- Email: [support@invaite.app](mailto:support@invaite.app)
- Operator: MORROWLINE GLOBAL (Registration No. 202603116289 (NS0322389-P)), as operator of the application known as invAlte
- Legal Notices: [support@invaite.app](mailto:support@invaite.app). A physical service address is not published in this public version and may be provided where legally required or through a designated representative if appointed.
- Account Deletion Request Page: <https://invaite.app/delete-account.html>
- Privacy Choices Page: <https://invaite.app/privacy-choices.html>